

Palomino Lakes Mutual Water Company

Water System Emergency Policy

Effective February 1, 2020

What a Water System Emergency is; how it is declared and communicated.

A water system emergency is some external condition or event which threatens the normal operation of the water system. Some examples include planned power outages, unplanned power outages of substantial duration, and natural disasters such as earthquakes or fires. When such an emergency condition occurs, including an unplanned power outage which lasts more than 12 hours, the Water Board may declare a Water System Emergency.

These emergencies are announced by emails to all members, by information on the water company website (<http://www.palominolakes.org/PLMWC/PLMWC.htm>) and by signs on Palomino Road. Members who choose not to provide their email addresses have chosen not to be notified in any other way.

Goals for managing a water system emergency.

During a water system emergency, the goal is to keep the system fully operational for at least seven days. This means that total water usage (including waste water and system leakage) must be less than 20,000 gallons per day.

Specific policies and enforcement. During an emergency:

- PLMWC members will be limited to using no more than 100 gallons per day per household. This limit will be enforced. (The Water Board may grant specific exemptions in case of high household occupancy.)
- Irrigation by the homeowners association will be turned off.
- The Water Board may read meters on a daily basis. Homes exceeding the 100 gallons/day limit will have a note put on their front door and will be emailed.
- If a household's usage is chronically excessive (more than 500 gallons over a 3-day period), the Water Board may turn off that property's water. That property will have a "red card notice" put on its front door and be notified of the turnoff by email. If the property turns the water back on without authorization, it will be assessed a \$100 penalty per incident.

For further information.

Communicate with any member of the Water Board. Contact information is available on the company's website <http://www.palominolakes.org/PLMWC/PLMWC.htm>